

Ohio: Stronger. Healthier. Together.

# Medication Access Resources for Charitable Healthcare Organizations

Special thanks to:

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The National Association of Free and Charitable Clinics

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\*NAFC Partner

<sup>†</sup>Discount Available only to NAFC Members

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## **Afaxys Group Purchasing\***

## About the Organization

Afaxys Group Purchasing Organization (GPO) is "a mission-driven, socially conscious business enterprise that's dedicated to serving the healthcare needs of public health providers and their patients".

Afaxys GPO negotiates contracts with several different pharmaceutical companies as well as other companies to provide discount prices for "public health entities". These entities include public and private not-for-profit clinics as well as well as for-profit entities who have high numbers of Medicaid patients and/or provide high rates of charitable care.

Their pharmaceutical partners include R & S Pharmaceutical Wholesalers, Afaxys Pharmaceutical (separate from the GPO), Henry Schein Medical, Anda Meds, Medline, Smith Medical Partners, and HPSRx. Non-pharmacy related partners include Staples Advantage, Trinity Biotech, FedEx, and GE.

#### How to Use

Go online to their website and select the "Apply Today" link. Fill out the form and submit. A team member from Afaxys GPO will be in touch with you.

In the application, they ask for percentages of patient population who into certain categories to ascertain if the applying organization is a "public health entity" that can join the GPO. The categories include the percentage of patients who have Medicaid, managed Medicaid, pay cash for services, receive charitable care, or have commercial insurance.

Organizations will be asked to submit an information agreement to Afaxys, so Afaxys can register the organization with the suppliers. The suppliers then register the GPO members in their systems and may require additional paperwork like a W-9, letter of affiliation, and credit application.

Once approved, members place orders with each GPO supplier individually. It may be necessary to let the supplier know that the organization is part of the Afaxys GPO in order to receive the GPO prices

receive the GPO prices.
Related Costs
None.
Patient Eligibility
None.

None.

Reporting Requirements

## **Contact Information**

Website: <a href="https://gpo.afaxys.com">https://gpo.afaxys.com</a>

**Phone Number**: 855-GPO-INFO or 855-476-4636

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## **Americares\***

## About the Organization

Americares is an international nonprofit organization that provides emergency assistance in the cases of natural disasters as well as support and funding to organizations that provide care for low-income patients. They have initiatives in Emergency Assistance, Medication Access, Clinical Services, and Community Health.

Americares supports charitable healthcare organizations in the United States through grantmaking and donations of free medicine to organizations that serve low-income patients. As well, Americares supports organizations by providing sponsorships and informational seminars.

The Safety Net Center for charitable healthcare organizations offers several educational resources for patients and providers as well as the ability to order medications. Partnership with Americares is free, and partners can receive free medications and supplies. The formulary changes as availability of medications is dependent on donors. Like most organizations that provide discounted medications and supplies, they are meant to supplement the stock but not supply the entire formulary of a clinic or pharmacy.

In addition to donations for partners, Americares also offers Emergency Relief services to partners who have been affected by natural disasters. They offer available donated supplies to the partners in affected areas first, and can sometimes provide medications not typically available such as insulin.

#### How to Use

To become an Americares partner, the first step is to complete the online application on the Safety Net Center website. This involves questions about the makeup of the organization and shipping and contact information. Americares will then follow-up with a contract of the authority to receive and distribute medications and will request applicable licenses from the clinic and medical director.

To order product, go to the Safety Net Center website. In the upper right corner there is a yellow button that says "Order Product". Click on it and it will redirect to a login site for USAccess.

When using the USAccess ordering portal for the first time, create a username and password. Login using the organization's login credentials. This will take you to a portal where users can search products and place orders as well as track order and shipment history.

#### Related Costs

None.

## Patient Eligibility

Products donated by Americares can only be provided to patients who fall into one of the following categories:

Uninsured patients whose income is ≤ 300% of the federal poverty level (FPL).

- Patients who are underinsured, specifically those with Medicaid or Medicare coverage, whose income is ≤ 300% of the FPL and have no prescription drug coverage OR cannot afford the prescription co-pay.
  - This category also includes patients with private insurance whose income is ≤ 300% of the federal poverty level AND cannot afford the prescription co-pay.

## Reporting Requirements

None.

#### Contact Information

Website: <a href="https://www.safetynetcenter.org/">https://www.safetynetcenter.org/</a> or <a href="https://www.safetynetcenter.org/">ht

**Phone**: 203-658-9690

Address: 88 Hamilton Avenue, Stamford, CT 06902

Email: <u>USPartnerships@americares.org</u>

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## Bionime\*\*

## About the Organization

Bionime is a Canadian medical supply company that specializes in diabetic testing kits and supplies. They sell glucose monitoring systems, test strips for their systems, and lancing devices. Their website also includes educational resources regarding diabetes management. These resources include instructions for glucose testing, information on diabetes in adults and children, and diet and exercise information for diabetics, including recipes.

#### How to Use

Educational resources are available for free on their website.

To order discounted supplies, you will need to call or email the representative that works with NAFC to provide discounts.

The representative will work with the organization to set up a direct account for the organization with Bionime. The organization will be asked to fill out a protocol and a credit application. Once approved, organizations will be able to order test strips and meters, receiving one free meter with every four boxes of strips purchased.

\*Note: The discounted purchasing through Bionime as described above is only available to NAFC Members. If you are not an NAFC member, be sure to contact either Deb at the Ohio Association of Free Clinics - Charitable Healthcare Network or Nicole at NAFC to learn more about joining NAFC.

#### **Related Costs**

Products are available for purchase at a discount. Test strips are available @ \$6/ box less than 120 boxes and \$5.50/ box for more than 120 boxes

## Patient Eligibility

None.

#### Reporting Requirements

None.

#### **Contact Information**

Website: www.bionimeusa.com

Contact Name: Kassandra Najar

**Phone:** 858-568-8005

Email: Kassandra.najar@bionime.com

## **Blessings International**

## About the Organization

For over thirty-five years, Blessings International has served their mission of healing the hurting, building healthy communities, and transforming lives by providing pharmaceuticals, vitamins, and medical supplies for teams traveling on international medical missions and to clinics and hospitals.

Their services include discount drug purchasing for charitable healthcare organizations as well as medication repackaging. Their website includes downloadable forms as well as free charts and educational materials for certain medications that can be printed out for clinic or patient use.

Beginning in 2017, Blessings International became licensed to ship medications to Ohio as a wholesale distributor.

#### How to Use

To order medications, first go online to the Blessings International website. There will be a round red button that says "Order". Select this and then select "My medicine is for use in: United States".

Under the header "First Time Users/ Need Help", select "Ordering Instructions". Users ordering through Blessings International require a copy of the organizations certification of 501(c)(3) status and the information for either a licensed MD or DO or a licensed US medical clinic. This is not required if ordering vitamins and other supplies.

Complete the application and order form, which can be downloaded from the page under "USA General Order Form". The completed application, order form, 501(c)(3) letter, and copy of the medical license must be faxed or email along with copy of the pre-payment check. Pre-payment, which is only required for the first order, can also be completed via credit card. Credit card orders, shipment tracking, and invoices can be managed through the self-service portal.

All order forms must be faxed or emailed to Blessings International. Orders are not managed on the Self-Service Portal. Email orders will receive confirmations of receipt, but faxes will not. Invoices for payment are sent

Tips on registration from the Blessings International website:

"First, at the top right on the Trip Application Page 1, the Organization Name is intended to be the ministry or non-profit organization that is responsible for providing the 501(c)(3) documentation or church letter, as well as receiving the billing invoice. Please be sure to have this organization's EIN and contact information.

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Second, when submitting the physician's or dentist's practitioner license, please understand that we will have to ship to the address that is on that license, consistent with the requirements of the regulatory agency under which we are licensed. If your state does not place an address on the license, please contact us at <a href="mailto:order@blessing.org">order@blessing.org</a> to discuss other options."

It takes approximately 20 days for an order to be completed. Shorter intervals can be arranged and will require the organization to pay for expedited shipping.

#### Related Costs

Medications and supplies are available for purchase at a discount. A full list of prices is available on the Blessings International order form online. There is no annual membership fee.

Organization is responsible for the cost of medications and supplies as well as shipping.

## Patient Eligibility

Medications are to be used for the "ill, needy, or infants".

## Reporting Requirements

Blessing International asks for a monthly report of the number of prescriptions provided, numbers of patients served, etc. Organizations can submit stories about how the medications were used, and they particularly encourage Christian faith-based organizations to share stories on faith or spiritual transformations because of the medicines and supplies.

#### Contact Information

Website: <a href="https://blessing.org">https://blessing.org</a>

Email: order@blessing.org

**Phone**: 918-250-8101

Fax: 914-250-1281

## **Blink Health**

## About the Organization

Blink Health is a relatively new company that negotiates prices with pharmacies, manufacturers, and pharmacy benefit managers in order to provide patients with affordable drug prices. Patients pay Blink for the medication and take the pharmacy information provided to pharmacies contracted with Blink to pick up the medications at the pharmacy at no cost, almost like a pharmacy voucher.

Pharmacies in the "Blink Nation" network include Kroger, Walmart, Kmart, and Costco pharmacies as well as local independent pharmacies. The Blink website has a feature in which patients can search to in-network pharmacies near them by entering their ZIP code.

Through a partnership with Americares, charitable healthcare organizations can set up an account with Blink Health where they assist patients in paying for their medications but insert dummy credit card information at checkout. At the end of the month, Blink then invoices the organization for only the cost of the medications that were picked up. Any prescriptions not picked up by the patient will not be reflected in the invoice amount.

#### How to Use

Blink users search a medication that has been prescribed to them on the Blink website. Once selected, Blink will show the "everyday low price" for the medication that is available at all Blink in-network pharmacies. If there is a local pharmacy with a cheaper price, Blink will also show the "Smart Deal".

Once the medication is found, Blink asks for the dosage form, strength, and quantity. Once the medication and the "deal" have been selected, select the red button towards the bottom of the page that says "Select".

Then, select the pharmacy to pick the prescription up from. The patient will then be asked to create an account or login to an existing account and then create or update their patient profile. Then the patient will be asked to pay for their prescriptions online.

Once the payment has gone through, the patient will be provided with the Blink Card information. It can be printed, emailed, or texted to the patient. Then the patient takes the information to the pharmacy to pick up the prescription.

#### **Related Costs**

Blink users pay for the prescription online. Patients can be responsible for the cost out of their pocket or the clinic can be invoiced once a month for the total of all Blink prescriptions that were picked up by patients.

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## Patient Eligibility

None. Patients with or without insurance can use the service.

## Reporting Requirements

None.

## **Contact Information**

Website: <a href="https://www.blinkhealth.com">https://www.blinkhealth.com</a>

Phone:

Patient Help Line: 1-844- 366-2211

Provider Help Line: 1-800-873-8104

Email:

Provider Assistance: providers@blinkhealth.com

## **Direct Relief\***

## About the Organization

Direct Relief is an international humanitarian medical aid organization. They focus on maternal and child health, disease prevention and treatment, emergency preparedness and response, and strengthening fragile health systems.

In the United States, Direct Relief provides emergency response in the case of natural disasters as well as support for the healthcare safety-net. Since 2004, Direct Relief has worked to improve medication access by providing nonprofit health centers and clinics with no-cost medication donations.

Direct Relief contacts their partners as donations come available and orders can be made through the Direct Relief Partner portal.

#### How to Use

In order to work with Direct Relief, you must first become a Direct Relief partner.

Organizations are eligible for to partner with Direct Relief is they meet the following criteria:

- Have federal 501(c)(3) nonprofit tax-exempt status
- Be a qualified facility that provides healthcare to patients regardless of their ability to pay (i.e. FQHC, FQHC look-alike, Free Clinic, Community-Based Clinic, etc.)
- Comply with all State Board of Pharmacy regulations in storing and dispensing medications
- Have a Medical Director with valid state license
- Dispense donated products to patients within the United States

To apply, first go to the Direct Relief website and select the "USA" tab. Under the header "Improving Access", there is a link to the "Safety Net Support Program". It will redirect you to an informational page, on which there will be a sub header titled "How It Works". There is a link to "Become a partner".

You can download the Direct Relief application and apply as well as view fact sheets about the different types of safety-net support Direct Relief provides.

#### Related Costs

None.

## Patient Eligibility

Patients must be uninsured.

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## Reporting Requirements

None.

#### Contact Information

Website: https://www.directrelief.org/usa/

Email: usaprograms@directrelief.org

**Phone**: 1-877-303-7872

Address: 6100 Wallace Brecknell Rd. Santa Barbara, CA 93117

## **Dispensary of Hope**

## About the Organization

Dispensary of Hope is a "charitable medication distributor". Through partnerships with pharmaceutical companies, Dispensary of Hope supplies safety-net clinics and pharmacies that serve low-income patients with medications with a goal of reducing hospital readmission and preventable emergency room visits. Medications are distributed directly to the clinics and organizations that provide medication directly to patients.

#### How to Use

Before applying to work with Dispensary of Hope, they recommend reviewing the Dispensary of Hope dispensing partner requirements.

If the organization plans to partner with Dispensary of Hope to dispense medications, they must:

- Be able to pay the annual membership fee (below under "Related Costs")
- Be able to track inventory electronically
- Be able to submit monthly reports to Dispensary of Hope regarding number of Rxs, patients, utilization, etc.
- Be able to qualify patients by income and insurance status
- Have a pharmacy procedure in place including who is allowed to fill and dispense prescriptions
- Have a separate area/shelves in the pharmacy stock area specifically for Dispensary of Hope medications

If an organization can meet the criteria Dispensary of Hope requires, they first request a call from Dispensary of Hope.

On the homepage of the website, scroll down until you see a white header that says "Become a Dispensing Site". The page will redirect to an informational page on dispensing sites. About halfway down the page, there is a pink stripe at reads "Interested in Becoming a Dispensing Site?". Select "Request a Call", and then fill out the form.

The organization will be assigned an account manager who will send them a contract and request applicable licenses and 501(c)(3) verification. The applying organization will need to be

able to provide a DEA number (pharmacy or physician-dispensing), the state pharmacy license number, and the letter of IRS exemption.

Once the fee is paid or payment is arranged, access is granted to the online ordering platform. There is no limit to ordering and there are no additional costs.

#### Related Costs

Dispensary of Hope has an annual membership fee of \$7,500 for free clinics and \$12,000 for charitable (organizations can set up monthly payments as necessary). The fee covers shipping charges.

## Patient Eligibility

Patients must be at or below 200% FPL and be uninsured (no ACA, Medicaid, Medicare, or commercial insurance at all).

## Reporting Requirements

At the end of the month, Dispensary of Hope requires a utilization report to be submitted to the online portal including the number of prescriptions, number of unique patients, and number of patient encounters.

#### **Contact Information**

Website: www.dispensaryofhope.org

Phone: 615-736-5075

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## **GoodRx**

## About the Organization

GoodRx is a website that compares the cost of a medication at different pharmacies in the patient's area. It then provides discount card information that the patient can take to the pharmacy and give to the pharmacist for them to run the prescription through. Like with most discount cards, their prices and discounts vary from pharmacy to pharmacy and from drug to drug.

GoodRx has also started a monthly membership program called GoodRx Gold. Patients pay a monthly fee for themselves or their family which can get them lower prices on their medication. As well, GoodRx Gold members can consult with a doctor online (including receiving prescriptions) for \$10/session through a partnership with Lemonaid Health.

#### How to Use

To use GoodRx, first a patient must go to the GoodRx website. Then the patient types in the drug name in the search box and selects "Find the Lowest Price". GoodRx will pull up a list of prices for that medication at each different pharmacy. Once one has been chosen, select "Get Free Coupon". The coupon information then is presented to the pharmacist at the time of drop-off or pick-up from the pharmacy. GoodRx also provides physical discount cards to organizations and doctors offices as well as a GoodRx mobile app.

It is important to note that a customer does not have to provide different coupon information to the pharmacy for each medication they wish to fill. One coupon will provide the information sufficient to run all prescriptions and get the same prices listed on the website.

GoodRx recommends using information from the website as opposed to a physical card because the card is linked to one specific price, where the online information is linked to varying prices.

#### Related Costs

The GoodRx discount cards are free to use but the patient is ultimately responsible for the cost of the prescription, regardless of whether or not the discount card takes the price down at all.

The GoodRx Gold membership costs \$5.99/month individually or \$9.99/month for a family. Each telehealth visit through the program costs \$10/session.

## **Patient Eligibility**

None. Patients with or without insurance can use the service.

## Reporting Requirements

None.

#### **Contact Information**

Website: <a href="https://www.goodrx.com">https://www.goodrx.com</a>

**Phone**: 855-262-2822

## **Henry Schein Medical\***

## About the Organization

Henry Schein is a medical supply company with over 190,000 medical and pharmaceutical supplies in its catalogue. In a partnership with NAFC, NAFC Members can get deep discounts on Henry Schein products including pharmaceuticals.

#### How to Use

Orders can be placed online through the Henry Schein website. To use NAFC discounts, you will need to reach out directly to the NAFC Contact.

The organization will be set up with a Henry Schein Medical account or a credit account. The first order must be paid with a credit card.

#### **Related Costs**

Members of NAFC are able to purchase medications at a discount through the NAFC contact

## Patient Eligibility

None.

## Reporting Requirements

None

#### **Contact Information**

Website: <a href="https://www.henryschein.com/us-en/medical/">https://www.henryschein.com/us-en/medical/</a>

Primary Contact Name: Mike Clawson

Contact Phone Number: 252-327-8833

Contact Email: mike.clawson@henryschein.com

Secondary Contact Name: Jo Dixon

Secondary Contact Email: <u>io.dixon@henryschein.com</u>

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## **MerckHelps Bulk Replacement Prescription Assistance Program**

## About the Organization

Merck Helps, a division of Merck Pharmaceuticals, provides prescription assistance programs and replenishment for patients in need.

In addition to standard Prescription Assistance Programs for Merck products, there is also a Merck Vaccine Assistance Program, Insurance Reimbursement Assistance, and the Merck Bulk replacement PAP.

Merck Bulk Replacement provides eligible facilities that serve large populations of low-income and uninsured patients with bulk replenishments of Merck products. This includes nonprofit healthcare clinics such as free and charitable clinics that have a dispensary or pharmacies in house, as well as charitable pharmacies.

#### How to Use

In order to apply for the Merck Bulk Replacement program, facilities that see patients in need of assistance must contact the Merck Patient Assistance Program to receive information on moving forward.

Once an organization has contact the program and expressed interest in partnering with MerckHelps, Merck will ask a few questions to gather basic information regarding the organizations operation, pharmacy, etc., and send that information to the Merck Foundation.

The Foundation will then perform a pre-assessment on the applying organization and see if it meets the proper criteria for partnership. If they do, the Foundation will then send the organization an application, and if the application is accepted, they will send a contract to the organization. Then, the Foundation will perform an audit to ensure the information on the application is correct. It can take up to two months from start to finish for the organization to be approved.

The first order will provide initial stocking, which is explained in the contract, and includes the drugs that the organization is eligible to stock. Ordering is done through an online portal monthly.

#### Related Costs

None.

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## Patient Eligibility

Patients must be either at or below 250% FPL or from 251-400% FPL.

## Reporting Requirements

Information on patients served is uploaded to the portal monthly.

#### Contact Information

Website: www.merckhelps.com/programs.aspx

Phone: 1-855-842-0539

## NeedyMeds\*

## About the Organization

NeedyMeds is a nonprofit prescription access organization that provides patients and providers numerous prescription savings resources as well as educational materials.

NeedyMeds provides affordable medications through their discount cards and discount card mobile app as well as their online Prescription Assistance Program (PAP) service. Just by searching the drug name, NeedyMeds can pull up any available PAP applications as well as provide information regarding the availability of the medication on \$4 generic lists, coupons, or co-pay cards.

They have a large webinar library and disease specific educational resources that are all available for free right from their website.

NeedyMeds also has a feature that allows patients (or providers) to search for low-cost health facilities in different areas. Their database (which is not complete) features free/low-cost/ sliding scale clinics that provide medical, dental, substance abuse, and/or mental health services.

In addition to their discount card mobile app, NeedyMeds also has a free self-care mobile app that helps patients track their health status and conditions right from their phones. The app can provide medication reminders, vitals, symptom, and/or mood trackers, etc.

#### How to Use

In order to get discount card information, first go to their website. On the left-hand side of the home page, there is a box with a red arrow that says "Get Your NeedyMeds Drug Discount Card". Click the box. It will redirect you to a page where you can either download the card immediately as a PDF or request plastic cards. The apps can be downloaded from the App Store or Google Play.

In order to pull up the PAP applications and coupon information, search the drug name in the search box on the left-hand side of the page. Select the medication from the list (if available)

and the page will redirect to a listing that has the available PAP information. The application can be downloaded directly from the site.

All information, including free/low-cost/sliding scale clinics, PAP materials, coupons, and more, is available under the tab "Patient Savings" at the top of the page. Provider materials and webinars are available under the "Advocates" and "Getting Started" tabs.

#### Related Costs

Free to use. Some webinars may have a fee.

#### Patient Eligibility

Depends on use. The NeedyMeds discount card is available to everyone regardless of insurance or income. Coupons, rebates, and Patient Assistance Programs have eligibility guidelines that are unique to each specific drug or program.

#### Contact Info

Website: www.needymeds.org

**Helpline**: 800-503-6897

## **Ohio's Best Rx**

## About the Organization

Ohio's Best Rx is a pharmacy discount card available to all Ohio residents. Like most pharmacy discount cards, drug prices are negotiated with pharmacy benefit managers and drug companies. Originally, the program was created to serve residents based on age or income, the program was expanded in 2012 to serve all Ohio residents.

It is administered by Envision Pharmaceutical Services out of Twinsburg, OH.

#### How to Use

In order to use Ohio's Best Rx, the patient must sign up online, by telephone (including TTY) or by mailing in a form. The easiest way to sign up is online via the Ohio's Best Rx website.

On the website, there is a menu along the left-hand side of the page. Select the "Sign Up Now" option.

This will give two options. If the patient is over 60 or meets the insurance and income eligibility for additional discounts, select the bottom option. If they do not meet that criteria, select the top option.

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Either selection will redirect to an online form. The general form for all Ohio residents will just ask for the patient's name if they wish to download the card and will ask for additional information should they wish to receive a physical card in the mail. Once complete, select "Sign Up Now".

For the additional discounts form, the patient will be asked for more information including DOB, address, income, dependents, etc. They will be asked a question regarding their prescription coverage (or lack thereof) and that the above information is correct to the best of their knowledge. Once the form is complete, select the button "Enroll Now" at the bottom of the page.

It will then provide the information a patient requires to take to the pharmacy and have their medications filled.

#### **Related Costs**

No charge to sign up for the card.

## Patient Eligibility

Any Ohio resident is able to use the discount card and there are additional discount benefits for Ohioans over the age of 60 or at or below 300% FPL.

#### Contact Information

Website: www.ohiobestrx.org

**Phone**: 1-866-923-7879

## Ohio Department of Mental Health and Addiction Services

## About the Organization

The Ohio Department of Mental Health and Addiction Services (OMHAS) oversees prevention, treatment, and support for mental health and substance abuse services in the state of Ohio. They certify mental health and substance abuse facilities, do grant making, and run the state psychiatric hospitals. They also contain Ohio Pharmacy Services.

Ohio free clinics are eligible to purchase certain goods and services at a discount from Ohio Pharmacy Services. The supplies that may be purchased include medical and laboratory supplies, dental supplies, medical forms, optical supplies, etc. They can also assist with obtaining Naloxone for overdose reversals.

"Eligible entities" that are able to purchase the discounted prescriptions are defined under Ohio Revised Code 5119.44. Within this law, free clinics are defined within that under ORC 2304.2341, which does include the language that clinics may not receive more than 25% of their revenue via third-party billing (as opposed to ORC 2305.234 that does not define a free clinic as such).

#### How to Use

If you are a qualified entity eligible to purchase discount medications through the Department of Mental Health and Addiction Services, you will need to contact the Ohio Pharmacy Service Center.

#### Related Costs

None

## Patient Eligibility

It is assumed that the eligibility guidelines on the definition of "uninsured and indigent" patient under <u>ORC 2305.2341</u> but there are no distinct guidelines on the website or within <u>ORC 5119.44</u> where the program is defined.

#### Contact Information

Website: www.mha.ohio.gov

Contact Name: Sue Griffith

Contact Phone: 614-752-0115

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**Contact Fax**: 614-752-0135

Address: 2150 W Broad St. Columbus, OH 43223

## **Partnership for Prescription Assistance**

## About the Organization

The Partnership for Prescription Assistance (PPA) assists patients who are uninsured and underinsured in getting their medication. PPA assists in finding patients prescription help as well as to locate free or low-cost clinics.

It is sponsored by pharmaceutical companies and is part of the larger PhRMA organization.

#### How to Use

First, the patient need to go to the PPA website.

If the patient is in need of prescription help, they start by entering the name of their medication in the search box under "Get Prescription Help". Then select the green button underneath that says "Search".

Then, add the medication(s) by typing in the name, searching it, and then selecting "Add to My Medicines". PPA then requires the patient to answer questions. It does not ask for any Protected Health Information (PHI), but does ask about residency, income, insurance status, etc.

Once the information is complete, select "Next". PPA will then provide information regarding any available resources.

If the patient is in need of locating a clinic, on the main page of the website, there is a search box under the header "Find Clinics Near You". The patient enters their ZIP code in the box. PPA then pulls up a map of clinics. It is not a complete database however. It does not list some of the CHN clinics in the Columbus area.

#### Related Costs

None.

## **Patient Eligibility**

Depends. Anyone is welcome to search for patient assistance and fill out the form, but the eligibility and options are dependent on income, location, insurance, etc.

#### Contact Information

Website: <a href="https://www.pparx.org/">https://www.pparx.org/</a>

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## **Pfizer Institutional Prescription Assistance Program**

## About the Organization

Pfizer RxPathways, or Pfizer Prescription Assistance, is a joint venture between Pfizer, Inc. and the Pfizer Prescription Assistance Foundation. The RxPathways program includes the Pfizer Institutional Patient Assistance Program (IPAP), which allows facilities that participate in IPAP to order free Pfizer products for uninsured patients.

#### How to Use

Facilities that wish to be registered for the IPAP program must fulfill certain criteria.

For free clinics, the criteria are as follows:

- Must be a 501(c)(3) organization
- Must have an in-house pharmacy owned and operated by the facility
- Must serve patients that are uninsured
- Must complete a Pfizer pre-certification audit and receive satisfactory results.
- Must have the ability to submit replenishment orders electronically through the IPAP secure system

If the facility meets the criteria and wishes to apply to become an IPAP facility, they must contact Pfizer Rx Pathways to get audited for eligibility.

The audit includes pre-visit and on-site fieldwork. The pre-visit will involve the auditor requesting healthcare organizations' patient eligibility processes. The on-site fieldwork involves an on-site visit to review the processes, documentation reviews, pharmacy procedures, and Third-Party eligibility verification.

Once approved, replenishment can be ordered through the IPAP Pfizer System. The organization logs in with their login credentials and can order replenishment electronically.

## Patient Eligibility

Patients cannot have prescription coverage, must be patients at IPAP facilities, and have an income at or below 400% FPL.

#### Contact Information

Website: www.pfizerrxpathways.com

**Phone**: 1-800-984-1500

## Rx Outreach\*

## **About the Organization**

Rx Outreach is a nonprofit pharmacy that seeks to provide affordable medications to those in need. Since they were founded in 2010, they have saved their patients over \$320 million in medication costs. They are based out of St. Louis, Missouri, but as a fully licensed mail-order pharmacy, serve patients all over the United States.

Rx Outreach operates a mail-order pharmacy that will deliver medications directly to patients who qualify.

Prescriptions can be faxed or E-Scribed to Rx Outreach like any other pharmacy and can fill 90 or even 180-day supplies of medication. Patients are charged up to \$20 for 180-day prescriptions, as well as an administrative fee.

#### How to Use

Rx Outreach is a mail-order pharmacy, which means it receives prescriptions electronically, by fax, or by mail, fills them, and then ships them directly to the patient.

Rx Outreach offers tiered "Preferred Clinic" programs for free and charitable clinics. The programs are free to sign up for and offer varying levels of assistance, discounts, etc. Through this program, Rx Outreach gives the opportunity to ship prescriptions to the patient or to the clinic.

Standard Clinic Program – Tier 3

- Online access to all available medications
- Medications delivered to your facility or patient address
- Prompt processing of prescriptions (E-Script capable)
- Regular Medication Updates
- Pharmacist consultation

#### Preferred Clinic Program – Tier 2

- All Standard Clinic Program Tier 3 benefits as listed above
- Access to the Rx Outreach Clinic Portal patient management tool
- Discounted pricing from the Preferred Clinic formulary
- Online payment options

#### Preferred Clinic Program – Tier 1

All Standard Clinic Program – Tier 3 benefits as listed above

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- All Preferred Clinic Program Tier 2 benefits as listed above
- Monthly invoicing No prepayment required
- Consolidated, expedited medication shipments
- Customized medication order forms
- Monthly refill reports

Clinics can apply for the Preferred Clinic program via phone or online. In order to do so online, first go to their website.

Select the second box on the right-hand side of the screen that reads "Healthcare Professionals". This will redirect to a page. The boxes are now on the left-hand side. Select the third box down that reads "Clinics". This will redirect to an informational page for the Preferred Clinic program. To fill out the contact form, scroll down to the bottom of the page and select the box that reads "Submit Contact Form Now". Fill out the form and submit.

To send a prescription to Rx Outreach, clinics can E-Scribe a prescription to Rx Outreach from a SureScript-capable Electronic Health Records (EHR) or fax the prescription to Rx Outreach.

## Patient Eligibility

Patients are eligible for Rx Outreach if their household is at or below 300% of the FPL.

#### Contact Information

Website: www.rxoutreach.org

Phone: 1-888-796-1234

Contact Name: Pete Wyatt

Contact Email: <a href="mailto:pete.wyatt@rxoutreach.org">pete.wyatt@rxoutreach.org</a>

## Sirum

## **About the Organization**

Sirum works directly with drug companies and other medication donors to collect surplus medications which they then provide to safety-net clinics. Their work allows medications that would otherwise be destroyed to be used by those in need.

Sirum acts like a middle-man between donors and recipients. They facilitate donations getting where they are needed by having donors upload their surplus medications and recipients upload their needs to an electronic platform so that they can be connected in a way they describe "like a 'Match.com' for medicine".

Once a donation is available or requested, Sirum sends the donor boxes with shipping already pre-paid. The donors fill the boxes with their donations and then Sirum helps facilitate getting the donations to the charitable organizations and people in need. In Ohio, drug donations can be accepted from pharmacies, wholesalers, skilled nursing facilities, assisted living facilities, and government entities.

#### How to Use

To initiate the process of becoming a Sirum recipient facility, they ask that you get in touch with them through their contact form on their website. On the home page, scroll all the way down to the bottom and fill out the information requested.

#### Related Costs

Shipping costs depend on size of pharmacy, dispensary, or clinic. Smaller size and patient load  $\Box$  lower costs (like a sliding-fee scale).

#### Patient Eligibility

Patients must be "low-income" and a patient of a facility that can receive donated medications.

#### Contact Information

Website: www.sirum.org

Phone: 650-488-7434

Email: hello@sirum.org

Address: 3000 El Camino Real Building 4, Suite 200, #8979, Palo Alto, CA 94306

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